

14 day money back guarantee



Stannah



P.R.KING & SONS PTY LTD

FAMILY OWNED SINCE 1922

At P. R. King & Sons, we are so confident that you'll be happy with our Stannah products and services that we offer customers a full refund on all new straight rail stairlift installations up to 14 days after the stairlift has been installed.

We pride ourselves on the quality of our products, so if you are not completely satisfied with your stairlift, you can simply ring our Customer Services Department in the first instance on 1300 775 464.

Any written correspondence can be emailed to: inclinators@prking.com.au or sent to:

P. R. King & Sons Pty Ltd
PO Box 20
Marrickville, NSW, 1475

Terms and Conditions

This offer does not affect your statutory rights. It is available on any new straight rail Stannah installation purchased directly from P. R. King & Sons Pty Ltd. This offer is not available on any curved rail Stannah product installation or any second hand product installation. This offer is also not available on products purchased through 3rd party dealers or other companies, or on products purchased with the aid of a grant. Neither can this offer be used in the event of bereavement where the usual buyback policy applies. All requests must be made within 14 days of the installation date. We will then ask you to confirm your decision in writing. On receipt of written notice the stairlift will be arranged to be removed with a full refund given at the time of removal. All monies invoiced will be returned and the stairlift will be removed between normal working hours. This offer does not include making good adjustments that have been made during installation, other than those that pose a threat to health and safety. This offer applies to outright purchase of new lifts only, intent to only utilise the lift for a short period of time will not qualify customer for a refund.